

## SCONUL Staff Development Award 2000

As reported in the last issue of the *SCONUL Newsletter*, Claire Barnes, pictured below with Pat Noon (Chair of the SCONUL Advisory Committee on Staffing) and Jean Sykes (Chair of SCONUL), was awarded with the SCONUL Staff Development Award 2000 at the SCONUL Conference last April.

Her report –an excellent review of the TAFLIN cross-sectoral training initiative– is available in full via the Scottish Library and Information Council Web site (URL:). As a taster, we have reproduced Claire’s own summary below.

Once again, we would like to congratulate Claire on her achievement.

Antony Brewerton  
*SCONUL Newsletter* Editorial Board



## TAFLIN co-operative training programme - evaluative report summary

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The following summary outlines the main findings of the research project analysing the success of TAFLIN’s Co-operative Training Programme. The project aimed to measure the strengths and successes of the cross-sectoral initiative. It hoped to highlight training weaknesses and indicate where future training priorities should be.

The training programme focused on generic library skills and covered topics such as Internet

Searching and Customer Care skills. Over 180 delegates attended 14 workshops. Attendance at all workshops was cross-sectoral with Dundee City Council sending the majority of delegates.

Delegates were asked to complete a questionnaire which covered the cross-sectoral aspect of the programme. Its findings were very encouraging:

- ◆ Over 80% of respondents strongly agreed or agreed they had enjoyed the training.
- ◆ 90% of respondents felt they had benefited from meeting and exchanging ideas with staff working in other sectors.
- ◆ Over 50% of respondents believed the training had been equally suited to all sectors.
- ◆ Only 16% of respondents felt the training would have been more effective it had not been cross-sectoral.
- ◆ Only 8% of respondents did not agree that further cross-sectoral training programmes should be developed.

Feedback from focus groups and follow up interviews with the trainers and senior staff in TAFLIN