The Library Technology Landscape

Supplementary tables

Library Technology Landscape: supplementary tables

Contents

Introduction

The tables in this document present supplementary data to the findings of *The Library Technology Landscape: Results of the SCONU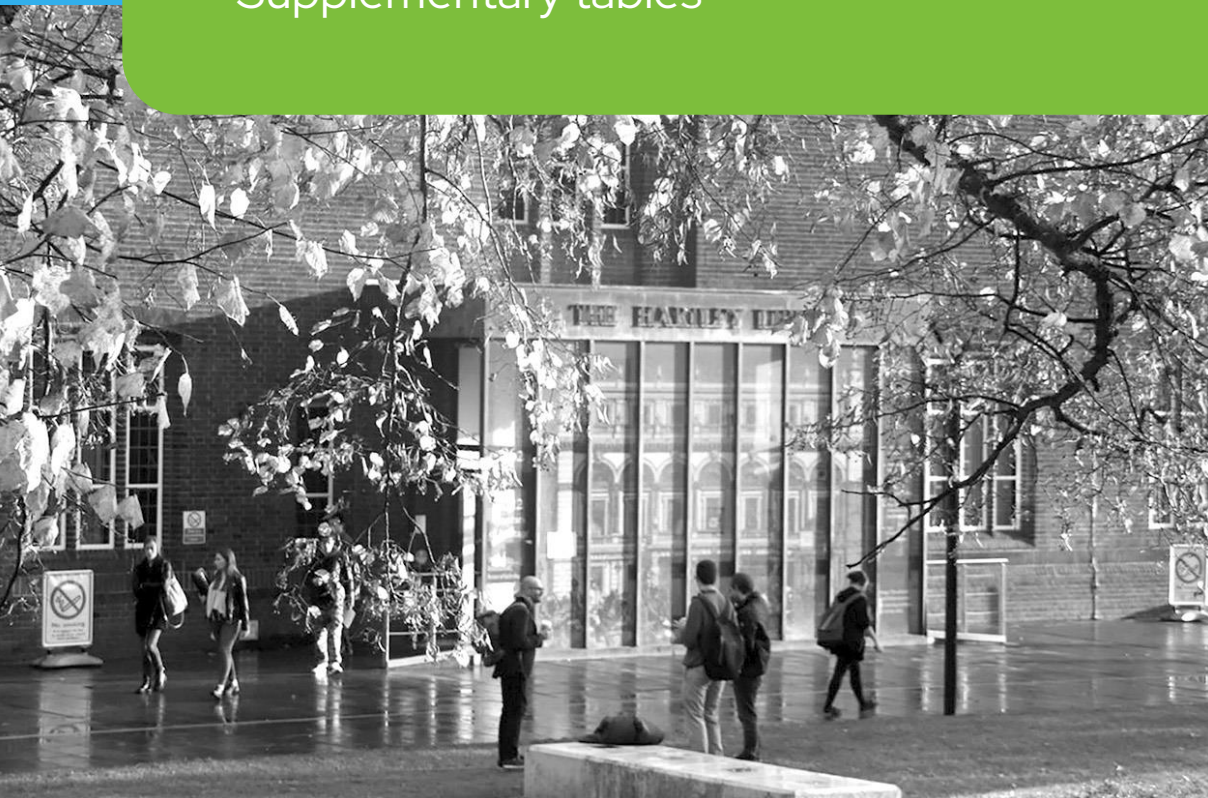L Technology Survey 2024*. https://www.sconul.ac.uk/knowledge-hub/library-technologies/the-library-technology-landscape/

1. Institutional annual spend on technology to support library services and functions

Expenditure	Count	Percentage
£0 – £49,999	4	4.3 %
£50,000 – £99,999	8	8.7 %
£100,000 – £149,999	12	13.0 %
£150,000 – £199,999	19	20.7 %
£200,000 – £249,999	10	10.9 %
£250,000 – £299,999	9	9.8 %
£300,000 – £349,999	8	8.7 %
£350,000 – £399,999	7	7.6 %
£400,000 – £449,999	3	3.3 %
£450,000 – £500,000	6	6.5 %
More than £500,000	6	6.5 %

2. Core resource discovery solutions

Product or service	Count	% of respondents
EBSCO Discovery Service (EDS)	17	17.7%
Primo	61	63.5%
SirsiDynix Enterprise	5	5.2%
Summon	9	9.4%
WorldCat Discovery	15	15.6%
Articles Plus (AMPLYFi)	1	1.0%
Calm	3	3.1%
CampusM	3	3.1%
Encore	3	3.1%
Figshare	1	1.0%
Jisc Hub	1	1.0%
Library Hub Discover	1	1.0%
Primo VE	1	1.0%
Prism	2	2.1%
Serials Solutions 360Core	1	1.0%
Solus Library App	1	1.0%
SpringShare A-Z Database List	1	1.0%
VuFind	2	2.1%

Value for money

Product or service	Very poor	Poor	Average	Good	Very good
EBSCO Discovery Service (EDS)	0	1	5	10	1
Primo	0	3	23	28	8
SirsiDynix Enterprise	0	1	1	2	0
Summon	0	0	5	4	0
WorldCat Discovery	0	1	4	9	1
Articles Plus (AMPLYFi)	0	0	0	1	0
Calm	0	0	3	0	0
CampusM	0	1	2	0	0
Encore	0	1	1	1	0
Figshare	0	0	1	0	0
Jisc Hub	0	0	0	1	0
Library Hub Discover	0	0	0	1	0
Primo VE	0	0	1	0	0
Prism	0	0	2	0	0
Serials Solutions 360Core	0	0	0	1	0
Solus Library App	0	0	0	1	0
SpringShare A-Z Database List	0	0	0	1	0
VuFind	0	0	0	1	0

Functionality

Product or service	Very poor	Poor	Average	Good	Very good
EBSCO Discovery Service (EDS)	1	0	4	11	1
Primo	0	1	7	37	17
SirsiDynix Enterprise	0	1	1	2	0
Summon	0	1	6	2	0
WorldCat Discovery	0	1	2	10	2
Articles Plus (AMPLYFi)	0	0	0	1	0
Calm	2	0	1	0	0
CampusM	0	0	3	0	0
Encore	0	1	2	0	0
Figshare	0	0	0	1	0
Jisc Hub	0	0	0	0	0
Library Hub Discover	0	0	0	1	0
Primo VE	0	0	0	1	0
Prism	1	1	0	0	0
Serials Solutions 360Core	0	0	0	1	0
Solus Library App	0	1	0	0	0
SpringShare A-Z Database List	0	0	0	0	1
VuFind	0	1	0	1	0

3. Products and services to enhance discovery

Product or service	Count	% of respondents
BrowZine	56	69.1%
Lean Library	19	23.5%
LibKey	54	66.7%
Unpaywall	43	53.1%
BASE	1	1.2%
Bluecloud Visibility	1	1.2%
bX – recommender service	2	2.5%
CORE	2	2.5%
DART	1	1.2%
EBSCOhost passport	3	3.7%
EndNote Click	1	1.2%
EThOS	2	2.5%
GetIt service within PrimoVE	1	1.2%
Google Scholar	1	1.2%
JISC NBK	1	1.2%
LibKey Nomad	1	1.2%
OA Button	2	2.5%
OAHelper	1	1.2%
OpenURL – FindIt Button	1	1.2%
Stackmap	1	1.2%
Syndetics Unbound	2	2.5%

Value for money

Product or service	Very poor	Poor	Average	Good	Very good
BrowZine	0	1	7	38	10
Lean Library	0	1	8	7	2
LibKey	0	0	5	24	23
Unpaywall	0	2	3	15	21
BASE	0	0	1	0	0
Bluecloud Visibility	0	0	0	1	0
bX – recommender service	0	0	1	1	0
CORE	0	0	0	1	0
DART	0	0	0	0	0
EBSCOhost passport	0	0	1	1	0
EndNote Click	0	0	0	0	1
EThOS	0	0	0	0	1
GetIt service within PrimoVE	0	0	0	0	1
Google Scholar	0	0	0	0	1
JISC NBK	0	0	0	0	1
LibKey Nomad	0	0	0	0	1
OA Button	0	0	0	1	1
OAHelper	0	0	0	0	1
OpenURL – FindIt Button	0	0	0	0	1
Stackmap	0	0	0	0	0
Syndetics Unbound	0	0	1	1	0

Functionality

Product or service	Very poor	Poor	Average	Good	Very good
BrowZine	0	1	6	40	9
Lean Library	0	0	4	9	5
LibKey	0	0	2	26	24
Unpaywall	1	0	9	24	9
BASE	0	0	1	0	0
Bluecloud Visibility	0	0	1	0	0
bX – recommender service	0	0	0	2	0
CORE	0	0	0	1	0
DART	0	0	0	0	0
EBSCOhost passport	0	0	1	1	0
EndNote Click	0	0	0	0	1
EThOS	0	0	1	0	0
GetIt service within PrimoVE	0	0	0	1	0
Google Scholar	0	0	0	1	0
JISC NBK	0	0	0	0	1
LibKey Nomad	0	0	0	0	1
OA Button	0	0	1	0	1
OAHelper	0	0	0	1	0
OpenURL – FindIt Button	0	0	0	0	1
Stackmap	0	0	0	0	0
Syndetics Unbound	0	0	0	2	0

4. Identity management

Product or service	Count	% of respondents
EZproxy	75	78.1%
OpenAthens	45	46.9%
Seamless Access	2	2.1%
Shibboleth	65	67.7%
Microsoft Azure	8	8.3%
Ex Libris Identity Service	3	3.1.%
Edugate	2	2.1%
EZProxy Analytics	1	1.0%
In-house	2	2.1%
IP/IP based authentication	2	2.1%
PingFederate	1	1.0%
Username/password or domain based registration	1	1.0%
Web Access Management (WAM)	1	1.0%
WebBridge	1	1.0%

Value for money

Product or service	Very poor	Poor	Average	Good	Very good
EZproxy	0	2	10	35	26
OpenAthens	1	2	9	18	13
Seamless Access	0	0	0	1	1
Shibboleth	0	1	12	38	11
Microsoft Azure	0	1	1	4	0
Ex Libris Identity Service	0	0	1	2	0
Edugate	0	0	0	2	0
EZProxy Analytics	0	0	0	0	1
In-house	0	0	0	2	0
IP/IP based authentication	0	0	1	0	1
PingFederate	0	1	0	0	0
Username/password or domain based registration	0	0	0	1	0
Web Access Management (WAM)	0	0	0	0	0
WebBridge	0	0	1	0	0

Functionality

Product or service	Very poor	Poor	Average	Good	Very good
EZproxy	0	0	14	33	26
OpenAthens	2	0	9	22	12
Seamless Access	0	0	0	1	1
Shibboleth	0	2	12	35	15
Microsoft Azure	0	0	0	4	4
Ex Libris Identity Service	0	0	2	1	0
Edugate	0	0	1	0	1
EZProxy Analytics	0	0	0	1	0
In-house	0	0	2	0	0
IP/IP based authentication	0	0	1	1	0
PingFederate	0	1	0	0	0
Username/password or domain based registration	0	0	1	0	0
Web Access Management (WAM)	0	0	0	0	0
WebBridge	0	0	1	0	0

5. Journal subscription management

Product or service	Count	% of respondents
EBSCO	78	82.1%
Jisc subscription manager	83	87.4%
Locally managed - e.g.spreadsheet	71	74.7%
Prenax (LM)	30	31.6%
ProQuest/Clarivate	16	16.8%
Alma	11	11.6%
360 Resource Manager	1	1.1%
Alto (ESS)	1	1.1%
Consortium Manager for all IReL consortium licences	1	1.1%
Content Online	3	3.2%
East View	1	1.1%
ERM spreadsheet	1	1.1%
Harrassowitz	2	2.1%
Individual publishers	1	1.1%
JUSP	2	2.1%
OCLC Worldshare Licenses functionality as an ERM solution	1	1.1%
Serial Solution Client Center	1	1.1%
Sierra LMS	2	2.1%
SirsiDynix Symphony	1	1.1%
Unsub modelling	1	1.1%

Value for money

Product or service	Very poor	Poor	Average	Good	Very good
EBSCO	0	1	10	48	18
Jisc subscription manager	0	0	9	37	37
Locally managed – e.g.spreadsheet	0	0	9	20	41
Prenax (LM)	0	1	6	17	5
ProQuest/Clarivate	0	0	6	10	0
Alma	0	0	4	5	2
360 Resource Manager	0	0	1	0	0
Alto (ESS)	0	0	1	0	0
Consortium Manager for all IReL consortium licences	0	0	0	0	0
Content Online	0	1	1	1	0
East View	0	0	0	1	0
ERM spreadsheet	0	0	0	0	1
Harrassowitz	0	0	0	1	1
Individual publishers	0	0	0	1	0
JUSP	0	0	0	0	2
OCLC Worldshare Licenses functionality as a ERM solution	0	0	0	1	0
Serial Solution Client Center	0	0	0	1	0
Sierra LMS	0	0	1	0	0
SirsiDynix Symphony	0	0	0	0	0
Unsub modelling	0	0	0	0	1

Functionality

Product or service	Very poor	Poor	Average	Good	Very good
EBSCO	0	2	13	47	15
Jisc subscription manager	0	0	17	53	12
Locally managed– e.g.spreadsheet	1	4	24	32	10
Prenax (LM)	0	1	12	12	4
ProQuest/Clarivate	0	0	3	11	2
Alma	0	0	2	7	2
360 Resource Manager	0	0	1	0	0
Alto (ESS)	0	0	1	0	0
Consortium Manager for all IReL consortium licences	0	0	0	0	0
Content Online	0	1	1	1	0
East View	0	0	0	1	0
ERM spreadsheet	0	0	0	1	0
Harrassowitz	0	0	1	1	0
Individual publishers	0	0	0	1	0
JUSP	0	0	0	0	2
OCLC Worldshare Licenses functionality as a ERM solution	0	0	0	1	0
Serial Solution Client Center	0	0	1	0	0
Sierra LMS	0	0	1	0	0
SirsiDynix Symphony	0	0	0	0	0
Unsub modelling	0	0	0	0	1

6. Management of open access journals

Product or service	Count	% of respondents
Cloudsource OA	0	0.0%
DOAJ	81	94.2%
OA Button	16	18.6%
Subscription agent	20	23.3%
Unpaywall	43	50.0%
Alma	9	10.5%
Beall's list/Cabells Predatory Reports	1	1.2%
ChronosHub Open Access Management system	1	1.2%
CORE	1	1.2%
DOAB-Directory of Open Access Books	1	1.2%
In-house spreadsheet	1	1.2%
JCT (Journal Checker Tool)	1	1.2%
JISC Collections	1	1.2%
JISC LSM and JISC Chest	1	1.2%
Libkey Nomad	1	1.2%
Primo	2	2.3%
Proquest 360Core	1	1.2%
SciFree	1	1.2%
Sherpa Services	3	3.5%
Unsub	1	1.2%
WMS Collection Manager	2	2.3%

Value for money

Product or service	Very poor	Poor	Average	Good	Very good
Cloudsource OA	O	2	1	O	O
DOAJ	O	O	6	38	33
OA Button	O	O	3	9	6
Subscription agent	O	O	10	8	3
Unpaywall	O	1	6	19	16
Alma	O	1	4	3	O
Beall's list/Cabells Predatory Reports	O	O	O	1	O
ChronosHub Open Access Management system	O	O	O	1	O
CORE	O	O	O	1	O
DOAB-Directory of Open Access Books	O	O	O	1	O
In-house spreadsheet	O	O	O	O	1
JCT (Journal Checker Tool)	O	O	O	1	O
JISC Collections	O	O	1	O	O
JISC LSM and JISC Chest	O	O	O	O	1
Libkey Nomad	O	O	O	1	O
Primo	O	1	1	O	O
Proquest 360Core	O	O	O	1	O
SciFree	O	O	O	O	1
Sherpa Services	O	O	O	2	1
Unsub	O	O	1	O	O
WMS Collection Manager	O	O	1	1	O

Functionality

Product or service	Very poor	Poor	Average	Good	Very good
Cloudsource OA	0	0	2	0	1
DOAJ	0	0	13	54	11
OA Button	0	0	4	13	1
Subscription agent	0	0	8	10	3
Unpaywall	0	0	5	29	8
Alma	0	0	3	4	1
Beall's list/Cabells Predatory Reports	0	0	1	0	0
ChronosHub Open Access Management system	0	0	0	1	0
CORE	0	0	0	1	0
DOAB-Directory of Open Access Books	0	0	0	1	0
In-house spreadsheet	0	0	0	0	1
JCT (Journal Checker Tool)	0	0	0	1	0
JISC Collections	0	0	1	0	0
JISC LSM and JISC Chest	0	0	0	0	1
Libkey Nomad	0	0	0	1	0
Primo	0	1	1	0	0
Proquest 360Core	0	0	0	1	0
SciFree	0	0	0	0	1
Sherpa Services	0	0	0	2	1
Unsub	0	0	1	0	0
WMS Collection Manager	0	0	1	1	0

7. Administration of open access

Product or service	Count	% of respondents
Publisher dashboards	82	95.3%
Oable	55	64.0%
OA Switchboard	13	15.1%
OpenDOAR	35	40.7%
Sherpa	7	8.1%
SciFree	6	7.0%
Spreadsheets	13	15.1%
ChronosHub OA management system	1	1.2%
Copyright Clearance Centre (CCC)	1	1.2%
CORE	1	1.2%
In-house tools	3	3.5%
IRUS	2	2.3%
Jisc APC reporting template	1	1.2%
Jisc Publications Router	4	4.7%
Jisc TA look-up tool & journal Checker tool	1	1.2%
OA monitor developed by OpenAIRE	1	1.2%
OpenDOAR	1	1.2%
Preprint servers	1	1.2%
Pure	2	2.3%
SciPris	1	1.2%
ServiceNow	1	1.2%
University Finance system	1	1.2%

Value for money

Product or service	Very poor	Poor	Average	Good	Very good
Publisher dashboards	3	7	29	27	10
Oable	0	3	25	14	8
OA Switchboard	0	0	3	7	3
OpenDOAR	0	0	5	20	7
Sherpa	0	0	0	4	3
SciFree	0	0	0	4	2
Spreadsheets	0	0	0	4	4
ChronosHub OA management system	0	0	0	1	0
Copyright Clearance Centre (CCC)	0	0	0	1	0
CORE	0	0	1	0	0
In-house tools	0	1	0	2	0
IRUS	0	0	0	2	0
Jisc APC reporting template	0	0	0	1	0
Jisc Publications Router	0	0	0	3	0
Jisc TA look-up tool & journal Checker tool	0	1	0	0	0
OA monitor developed by OpenAIRE	0	0	0	1	0
OpenDOAR	0	0	0	1	0
Preprint servers	0	0	0	1	0
Pure	0	0	0	2	0
SciPris	0	0	1	0	0
ServiceNow	0	0	0	1	0
University Finance system	0	0	1	0	0

Functionality

Product or service	Very poor	Poor	Average	Good	Very good
Publisher dashboards	4	6	28	40	4
Oable	0	7	21	22	5
OA Switchboard	0	2	4	6	2
OpenDOAR	1	2	8	23	1
Sherpa	0	0	0	6	1
SciFree	0	0	0	4	2
Spreadsheets	0	0	1	8	1
ChronosHub OA management system	0	0	0	0	1
Copyright Clearance Centre (CCC)	0	0	0	1	0
CORE	0	0	1	0	0
In-house tools	1	0	0	2	0
IRUS	0	0	0	1	0
Jisc APC reporting template	0	0	0	1	0
Jisc Publications Router	0	0	0	4	0
Jisc TA look-up tool & journal Checker tool	1	0	0	0	0
OA monitor developed by OpenAIRE	0	0	0	1	0
OpenDOAR	0	0	0	1	0
Preprint servers	0	0	0	0	1
Pure	0	0	0	1	1
SciPris	1	0	0	0	0
ServiceNow	0	0	0	1	0
University Finance system	0	0	1	0	0

8. E-book and e-textbook management

Product or service	Count	% of respondents
Askews	44	46.3%
BibliU	37	38.9%
Direct from publisher	71	74.7%
EBSCO	71	74.7%
Kortext	48	50.5%
ProQuest Clarivate	87	91.6%
Browns/VLeBooks	31	32.6%
Abebooks/Amazon	1	1.1%
Content Online	1	1.1%
De Gruyter ebooks	1	1.1%
JSTOR EBA	4	4.2%
Macmillan	1	1.1%
McGraw-Hill	1	1.1%
Open Access e-book collection platforms	1	1.1%
O'Reilly	1	1.1%
OUP	1	1.1%
Overdrive	5	5.3%
Pearson	1	1.1%
Perlego	3	3.2%
Project MUSE	2	2.1%
Rialto	1	1.1%
Sage Catalyst	1	1.1%
Springer	1	1.1%
Taylor and Francis	1	1.1%
VitalSource	1	1.1%

Value for money

Product or service	Very poor	Poor	Average	Good	Very good
Askews	0	2	10	28	4
BibliU	5	12	13	9	0
Direct from publisher	1	9	31	25	5
EBSCO	1	3	32	35	1
Kortext	5	18	14	10	3
ProQuest/Clarivate	0	3	28	49	6
Browns/VLeBooks	0	1	13	14	2
Abebooks/Amazon	0	0	0	1	0
Content Online	0	0	0	1	0
De Gruyter ebooks	0	0	0	1	0
JSTOR EBA	0	0	0	3	1
Macmillan	1	0	0	0	0
McGraw–Hill	1	0	0	0	0
Open Access e-book collection platforms	0	0	0	1	0
O'Reilly	0	0	0	0	1
OUP	0	0	0	1	0
Overdrive	0	0	0	3	0
Pearson	1	0	0	0	0
Perlego	0	0	0	3	0
Project MUSE	0	0	0	2	0
Rialto	0	0	0	0	1
Sage Catalyst	0	0	1	0	0
Springer	0	1	0	0	0
Taylor and Francis	0	0	0	1	0
VitalSource	0	1	0	0	0

Functionality

Product or service	Very poor	Poor	Average	Good	Very good
Askews	0	7	11	24	2
BibliU	0	3	14	16	5
Direct from publisher	0	3	25	36	6
EBSCO	0	9	18	41	4
Kortext	0	7	20	17	7
ProQuest/Clarivate	0	0	14	48	24
Browns/VLeBooks	1	2	8	17	2
Abebooks/Amazon	0	0	0	0	0
Content Online	0	0	1	0	0
De Gruyter ebooks	0	0	1	0	0
JSTOR EBA	0	0	2	1	1
Macmillan	0	0	0	1	0
McGraw–Hill	0	0	0	1	0
Open Access e-book collection platforms	0	0	0	1	0
O'Reilly	0	0	1	0	0
OUP	0	0	1	0	0
Overdrive	0	0	0	3	0
Pearson	0	0	0	1	0
Perlego	0	0	0	2	1
Project MUSE	0	0	1	0	1
Rialto	0	0	0	0	1
Sage Catalyst	0	0	1	0	0
Springer	0	0	0	1	0
Taylor and Francis	0	0	1	0	0
VitalSource	0	0	1	0	0

9. Library management systems

Product or service	Count	% of respondents
Alma	61	63.5%
Alto	5	5.2%
Koha	6	6.3%
Sierra	8	8.3%
Symphony	5	5.2%
WMS	9	9.4%
Blue Cloud Central	1	1.0%
Folio	1	1.0%
Horizon SirsiDnyix	1	1.0%
Liberty from Softlinks	2	2.1%
Sierra	1	1.0%
Soprano	3	3.1%

Value for money

Product or service	Very poor	Poor	Average	Good	Very good
Alma	0	3	22	28	8
Alto	1	0	3	1	0
Koha	0	0	1	3	2
Sierra	0	3	5	0	0
Symphony	0	1	2	1	1
WMS	0	0	1	7	1
Blue Cloud Central	0	1	0	0	0
Folio	0	0	0	1	0
Horizon SirsiDnyix	0	0	1	0	0
Liberty from Softlinks	0	0	1	0	1
Sierra	0	0	1	0	0
Soprano	0	0	1	1	0

Functionality

Product or service	Very poor	Poor	Average	Good	Very good
Alma	0	0	5	33	23
Alto	0	3	2	0	0
Koha	0	1	3	2	0
Sierra	2	4	1	1	0
Symphony	0	0	4	1	0
WMS	0	1	2	6	0
Blue Cloud Central	0	1	0	0	0
Folio	0	0	0	1	0
Horizon SirsiDnyix	0	0	0	1	0
Liberty from Softlinks	0	0	1	0	1
Sierra	0	1	0	0	0
Soprano	0	1	0	1	0

10. Self-service

Product or service	Count	% of respondents
2CQR/Lyngsoe	43	45.3%
AdvaNova (formerly Telepen)	28	29.5%
Bibliotheca	43	45.3%
D-Tech	12	12.6%
LapSafe	53	55.8%
Smartphone app	5	5.3%
Chargebox	1	1.1%
FE Technologies	1	1.1%
Lyngsoe Book-o-mat	1	1.1%
Myritrac	3	3.2%
NexBib	1	1.1%
Papercut	1	1.1%
PSP Asset Protection	1	1.1%
Selfcheck by 3M	1	1.1%
Traka	1	1.1%

Value for money

Product or service	Very poor	Poor	Average	Good	Very good
2CQR/Lyngsoe	0	2	10	27	4
AdvaNova (formerly Telepen)	0	0	6	17	4
Bibliotheca	2	4	17	17	2
D-Tech	0	0	7	4	1
LapSafe	0	1	22	25	4
Smartphone app	0	0	2	1	2
Chargebox	0	0	1	0	0

Product or service	Very poor	Poor	Average	Good	Very good
FE Technologies	0	0	0	1	0
Lyngsoe Book-o-mat	0	1	0	0	0
Myritrac	0	0	1	1	1
NexBib	0	0	0	0	1
Papercut	0	1	0	0	0
PSP Asset Protection	0	0	1	0	0
Selfcheck by 3M	0	0	0	1	0
Traka	0	0	0	0	0

Functionality

Product or service	Very poor	Poor	Average	Good	Very good
2CQR/Lyngsoe	0	0	9	21	13
AdvaNova (formerly Telepen)	0	0	5	14	6
Bibliotheca	1	2	10	27	4
D-Tech	0	2	4	6	0
LapSafe	0	2	12	30	8
Smartphone app	1	0	2	0	2
Chargebox	0	0	1	0	0
FE Technologies	0	0	0	1	0
Lyngsoe Book-o-mat	1	0	0	0	0
Myritrac	1	0	2	0	0
NexBib	0	0	0	0	1
Papercut	1	0	0	0	0
PSP Asset Protection	0	1	0	0	0
Selfcheck by 3M	0	0	0	1	0
Traka	0	0	0	0	0

11. Laptop and equipment loans

Product or service	Count	% of respondents
2CQR/Lyngsoe	7	9.0%
AdvaNova (formerly Telepen)	6	7.7%
Bibliotheca	5	6.4%
D-Tech	4	5.1%
LapSafe	62	79.5%
Smartphone app	0	0.0%
Alma	1	1.3%
Chargebox	1	1.3%
Connect2 Lorensburgs	1	1.3%
Myritrac	3	3.8%
Traka	2	2.6%

Value for money

Product or service	Very poor	Poor	Average	Good	Very good
2CQR/Lyngsoe	0	0	3	2	1
AdvaNova (formerly Telepen)	0	0	3	4	0
Bibliotheca	0	2	1	3	0
D-Tech	0	1	3	1	0
LapSafe	0	0	24	31	4
Alma	0	0	1	0	0
Chargebox	0	0	0	0	0
Connect2 Lorensburgs	0	0	0	0	0
Myritrac	0	0	1	1	1
Traka	0	0	2	0	0

Functionality

Product or service	Very poor	Poor	Average	Good	Very good
2CQR/Lyngsoe	0	0	2	3	1
AdvaNova (formerly Telepen)	0	0	2	5	0
Bibliotheca	0	1	2	2	1
D-Tech	0	1	2	2	0
LapSafe	0	3	13	36	8
Alma	0	0	0	1	0
Chargebox	0	0	0	0	0
Connect2 Lorensburgs	0	0	0	1	0
Myritrac	1	0	2	0	0
Traka	0	0	1	1	0

12. Gate entry solutions

Product or service	Count	% of respondents
AdvaNova (includes Sentry and Telepen)	36	40.4%
Bibliotheca	25	28.1%
Gunnebo	10	11.2%
Lyngsoe/2CQR	21	23.6%
Salto	15	16.9%
Sateon	2	2.2%
Acre Security	1	1.1%
Affluence	1	1.1%
Automatic Systems	1	1.1%
Boon Edam	1	1.1%
dormakaba	2	2.2%
D-Tech	4	4.5%
EDS UK	1	1.1%
Fastlane	2	2.2%
G4S Symmetry	2	2.2%
Gallagher - access control software	1	1.1%
Securitas	1	1.1%

Value for money

Product or service	Very poor	Poor	Average	Good	Very good
AdvaNova (includes Sentry and Telepen)	0	1	16	15	3
Bibliotheca	1	4	13	6	0
Gunnebo	1	2	6	0	0
Lyngsoe/2CQR	0	0	8	8	3
Salto	0	1	8	4	0
Sateon	1	0	1	0	0
Acre Security	0	0	1	0	0
Affluence	0	0	0	1	0
Automatic Systems	0	0	0	1	0
Boon Edam	0	0	1	0	0
dormakaba	0	0	1	0	0
D-Tech	0	1	0	2	0
EDS UK	0	0	1	0	0
Fastlane	0	0	2	0	0
G4S Symmetry	0	0	1	0	0
Gallagher – access control software	0	0	0	1	0
Securitas	0	0	1	0	0

Functionality

Product or service	Very poor	Poor	Average	Good	Very good
AdvaNova (includes Sentry and Telepen)	1	1	11	18	4
Bibliotheca	1	5	11	8	0
Gunnebo	1	3	2	3	0
Lyngsoe/2CQR	0	0	8	6	5
Salto	1	0	3	9	0
Sateon	0	0	3	0	0
Acre Security	0	0	1	0	0
Affluence	0	0	0	1	0
Automatic Systems	0	0	0	1	0
Boon Edam	0	0	0	1	0
dormakaba	0	0	1	0	0
D-Tech	0	1	1	1	0
EDS UK	0	0	0	1	0
Fastlane	0	0	2	0	0
G4S Symmetry	0	0	1	0	0
Gallagher – access control software	0	0	0	1	0
Securitas	0	0	0	1	0

13. Library and learning spaces management

Product or service	Count	% of respondents
AdvaNova occupancy count	9	12.5%
Bibliotheca open+ count	1	1.4%
LibCal	48	66.7%
Virtual Reading Rooms (VRR)/Virtual Teaching spaces (VTS) solutions	5	6.9%
Other occupancy monitory solutions:		
Affluences	3	4.2%
Aspex	1	1.4%
Axiomatic	1	1.4%
Bespoke/in-house	3	4.2%
CMISGo	1	1.4%
Hoxton	1	1.4%
Juno Sentry	1	1.4%
MyPC	1	1.4%
OccupEye	3	4.2%
Pen and paper/Physical headcounts	2	2.8%
SafeCount from Irysis	1	1.4%
SmartViz	1	1.4%
Other space management technologies:		
Bespoke	1	1.4%
ClusterMarket	1	1.4%
Connect2	2	2.8%
Event Map Booker	1	1.4%
In-house	1	1.4%
IoT	1	1.4%

Lyngsoe gate counter	1	1.4%
MazeMap	1	1.4%
MyPC	1	1.4%
Pacom	1	1.4%
Planon	1	1.4%
Resource Booker	3	4.2%
Salto accesses	1	1.4%
Sentry	1	1.4%
SmartViz	1	1.4%
Smartway	1	1.4%
Spreadsheets	1	1.4%
Thermal sensors from AdvaNova	1	1.4%

Value for money

Product or service	Very poor	Poor	Average	Good	Very good
AdvaNova occupancy count	0	1	4	3	1
Bibliotheca open+ count	0	0	0	1	0
LibCal	0	0	6	23	17
Virtual Reading Rooms (VRR)/Virtual Teaching spaces (VTS) solutions	0	0	1	2	1
Other occupancy monitory solutions:					
Affluences	0	0	2	1	0
Aspex	0	0	0	1	0
Axiomatic	0	1	0	0	0
Bespoke/in-house	0	0	0	1	0
CMISGo	0	0	1	0	0
Hoxton	0	0	0	1	0
Juno Sentry	1	0	0	0	0
MyPC	0	0	0	1	0
OccupEye	0	1	1	1	0
Pen and paper/Physical headcounts	0	1	1	0	0
SafeCount from Irysis	0	0	1	0	0
SmartViz	0	0	1	0	0
Other space management technologies:					
Bespoke	0	0	1	0	0
ClusterMarket	0	0	0	1	0
Connect2	0	0	0	0	1
Event Map Booker	0	0	1	0	0
In-house	0	0	0	0	1

IoT	0	0	1	0	0
Lyngsoe gate counter	0	0	0	1	0
MazeMap	0	0	0	1	0
MyPC	0	0	0	1	0
Pacom	0	0	0	0	0
Planon	0	1	0	0	0
Resource Booker	0	0	2	0	0
Salto accesses	0	0	0	1	0
Sentry	0	0	0	1	0
SmartViz	0	0	1	0	0
Smartway	1	0	0	0	0
Spreadsheets	0	0	1	0	0
Thermal sensors from AdvaNova	0	0	0	0	1

Functionality

Product or service	Very poor	Poor	Average	Good	Very good
AdvaNova occupancy count	0	1	1	6	1
Bibliotheca open+ count	0	0	1	0	0
LibCal	0	1	7	25	13
Virtual Reading Rooms (VRR)/Virtual Teaching spaces (VTS) solutions	0	0	1	2	1
Other occupancy monitory solutions:					
Affluences	0	0	1	2	0
Aspex	0	0	1	0	0
Axiomatic	0	0	1	0	0
Bespoke/in-house	0	0	0	1	0
CMISGo	0	0	1	0	0
Hoxton	0	0	0	1	0
Juno Sentry	1	0	0	0	0
MyPC	0	0	0	1	0
OccupEye	0	1	1	1	0
Pen and paper/Physical headcounts	0	0	1	0	1
SafeCount from Irysis	0	0	1	0	0
SmartViz	0	0	1	0	0
Other space management technologies:					
Bespoke	0	0	1	0	0
ClusterMarket	0	0	0	1	0
Connect2	0	0	0	1	1
Event Map Booker	0	0	1	0	0
In-house	0	0	1	0	0

IoT	0	0	1	0	0
Lyngsoe gate counter	0	0	0	0	1
MazeMap	0	0	1	0	0
MyPC	0	0	0	1	0
Pacom	0	0	0	0	0
Planon	0	1	0	0	0
Resource Booker	0	1	0	2	0
Salto accesses	0	0	0	1	0
Sentry	0	0	0	1	0
SmartViz	0	0	1	0	0
Smartway	0	1	0	0	0
Spreadsheets	0	0	0	1	0
Thermal sensors from AdvaNova	0	0	0	0	1

14. Enquiry management

Product or service	Count	% of respondents
LibAnswers	59	68.6%
LibAnswers Chatbot	23	26.7%
NORMAN	10	11.6%
Olark	1	1.2%
ServiceNow	6	7.0%
Axiell Calm	1	1.2%
Beyond Trust Remote Support (BOMGAR)	1	1.2%
Click4Assist Live Chat	1	1.2%
Email	1	1.2%
Engage to Serve (E2S)	1	1.2%
FreshService	3	3.5%
Gecko	1	1.2%
In-house	2	2.3%
Ivanti	3	3.5%
JIRA	1	1.2%
LibChat	3	3.5%
LibraryH3lp	4	4.7%
RequestTracker	2	2.3%
Snapengage	1	1.2%
Topdesk	5	5.8%
Tribal	3	3.5%
Unishare	1	1.2%

Value for money

Product or service	Very poor	Poor	Average	Good	Very good
LibAnswers	0	0	5	26	26
LibAnswers Chatbot	0	0	2	10	10
NORMAN	0	2	2	6	0
Olark	0	0	0	1	0
ServiceNow	0	1	2	1	0
Axiell Calm	0	0	1	0	0
Beyond Trust Remote Support (BOMGAR)	0	0	1	0	0
Click4Assist Live Chat	0	0	0	1	0
Email	0	0	0	0	0
Engage to Serve (E2S)	0	0	1	0	0
FreshService	0	0	0	2	0
Gecko	0	0	0	0	0
In-house	0	0	1	0	0
Ivanti	0	1	0	1	0
JIRA	0	0	0	1	0
LibChat	0	0	0	0	3
LibraryH3lp	0	0	0	2	1
RequestTracker	0	0	1	1	0
Snapengage	0	0	1	0	0
Topdesk	0	0	3	1	0
Tribal	0	0	2	0	1
Unishare	0	0	0	1	0

Functionality

Product or service	Very poor	Poor	Average	Good	Very good
LibAnswers	0	0	3	41	12
LibAnswers Chatbot	0	2	5	12	3
NORMAN	0	0	4	5	1
Olark	0	0	0	1	0
ServiceNow	0	2	1	2	0
Axiell Calm	0	1	0	0	0
Beyond Trust Remote Support (BOMGAR)	0	0	1	0	0
Click4Assist Live Chat	0	0	0	1	0
Email	0	0	0	0	0
Engage to Serve (E2S)	0	0	1	0	0
FreshService	0	0	0	2	0
Gecko	0	0	1	0	0
In-house	0	0	2	0	0
Ivanti	0	1	0	2	0
JIRA	0	0	0	1	0
LibChat	0	0	0	2	0
LibraryH3lp	0	0	1	2	0
RequestTracker	0	1	0	1	0
Snapengage	0	1	0	0	0
Topdesk	0	1	3	0	0
Tribal	0	0	2	1	0
Unishare	0	0	0	1	0

15. Shared catalogues

Product or service	Count	% of respondents
Library Hub Discover	72	86.7%
Regional shared catalogue	0	0.0%
Shared library system catalogue	16	19.3%
WorldCat	48	57.8%
Archives Hub	2	2.4%
BDS	1	1.2%
BlueCloud Visibility	1	1.2%
British Library catalogue	1	1.2%
EThOS (British Library)	1	1.2%
Ex Libris Community Zone	1	1.2%
JISC's National Bibliographic Knowledgebase (NBK)	1	1.2%
Nielsen BookData	1	1.2%
NULJ – Nursing Union List of Journals	1	1.2%
OCLC, Library of Congress	1	1.2%
Talis base	1	1.2%
WorldShare Collection Manager	1	1.2%

Value for money

Product or service	Very poor	Poor	Average	Good	Very good
Library Hub Discover	2	0	7	35	26
Shared library system catalogue	0	0	5	10	0
WorldCat	0	2	11	24	11
Archives Hub	0	0	0	1	1
BDS	0	0	0	1	0
BlueCloud Visibility	0	0	0	1	0
British Library catalogue	0	0	0	1	0
EThOS (British Library)	0	0	0	1	0
Ex Libris Community Zone	0	0	0	0	0
JISC's National Bibliographic Knowledgebase (NBK)	0	0	0	1	0
Nielsen BookData	0	0	0	1	0
NULJ – Nursing Union List of Journals	0	0	0	0	1
OCLC, Library of Congress	0	0	0	0	1
Talis base	0	0	0	1	0
WorldShare Collection Manager	0	0	0	1	0

Functionality

Product or service	Very poor	Poor	Average	Good	Very good
Library Hub Discover	0	1	10	47	13
Shared library system catalogue	0	0	7	7	2
WorldCat	0	0	8	31	8
Archives Hub	0	0	2	0	0
BDS	0	0	0	0	1
BlueCloud Visibility	0	0	1	0	0
British Library catalogue	0	0	0	1	0
EThOS (British Library)	0	0	0	1	0
Ex Libris Community Zone	0	0	0	0	0
JISC's National Bibliographic Knowledgebase (NBK)	0	0	0	1	0
Nielsen BookData	0	0	0	1	0
NULJ – Nursing Union List of Journals	0	0	0	0	1
OCLC, Library of Congress	0	0	0	1	0
Talis base	0	0	1	0	0
WorldShare Collection Manager	0	0	0	0	1

16. Institutional repositories

Product or service	Count	% of respondents
DSpace	19	20.7%
EPrints	49	53.3%
Fedora	4	4.3%
Figshare	20	21.7%
Haplo	4	4.3%
Repository function is embedded in our CRIS	21	22.8%
CKAN	1	1.1%
CREST for GuildHE	1	1.1%
Dataverse repository	1	1.1%
DropBox linked to Pure	1	1.1%
Dryad	1	1.1%
Esploro	1	1.1%
EThOS	1	1.1%
Omeka	1	1.1%
OpenEquella	1	1.1%
Pure	2	2.2%
Samvera	2	2.2%
VuFind	1	1.1%
Worktribe	2	2.2%
Zenodo	1	1.1%

Value for money

Product or service	Very poor	Poor	Average	Good	Very good
DSpace	0	2	2	11	4
EPrints	0	0	17	19	13
Fedora	0	0	1	2	2
Figshare	1	0	12	7	1
Haplo	1	0	3	1	0
Repository function is embedded in our CRIS	2	2	9	5	1
CKAN	0	0	0	0	1
CREST for GuildHE	0	0	0	0	1
Dataverse repository	0	0	0	1	0
DropBox linked to Pure	0	1	0	0	0
Dryad	0	0	0	0	0
Esploro	0	0	0	1	0
EThOS	0	0	0	1	0
Omeka	0	0	0	1	0
OpenEquella	0	0	0	0	1
Pure	0	0	1	1	0
Samvera	0	0	1	0	1
VuFind	0	0	0	1	0
Worktribe	0	0	0	1	0
Zenodo	0	0	0	0	1

Functionality

Product or service	Very poor	Poor	Average	Good	Very good
DSpace	1	2	2	11	3
EPrints	0	4	20	22	3
Fedora	0	1	1	3	0
Figshare	0	2	9	8	2
Haplo	1	0	2	2	0
Repository function is embedded in our CRIS	2	6	5	3	3
CKAN	0	0	0	1	0
CREST for GuildHE	0	0	1	0	0
Dataverse repository	0	0	0	1	0
DropBox linked to Pure	0	0	1	0	0
Dryad	0	0	0	0	0
Esploro	0	0	0	0	1
EThOS	0	0	0	1	0
Omeka	0	0	0	1	0
OpenEquella	0	0	0	1	0
Pure	0	0	1	1	0
Samvera	0	0	1	1	0
VuFind	0	0	0	1	0
Worktribe	0	0	0	1	0
Zenodo	0	0	1	0	0

17. Research impact measurement

Product or service	Count	% of respondents
Altmetric	45	52.9%
Dimensions	16	18.8%
Google Scholar	38	44.7%
Incites	6	7.1%
Open-Alex	14	16.5%
Plum analytics	17	20.0%
SciVal	49	57.6%
Scopus	66	77.6%
Web of Science	59	69.4%
Wizdom.ai	1	1.2%
Overton	6	7.1%
Elsevier DataMonitor	1	1.2%
IRUS	1	1.2%
Journal Citation Reports	1	1.2%
Kevri	1	1.2%
Rayyan	1	1.2%
THE DataPoints	1	1.2%

Value for money

Product or service	Very poor	Poor	Average	Good	Very good
Altmetric	0	3	13	18	6
Dimensions	0	1	1	8	4
Google Scholar	0	0	6	12	13
Incites	0	0	3	2	0
Open-Alex	0	0	1	5	7
Plum analytics	0	0	5	7	1
SciVal	1	7	25	10	1
Scopus	1	4	30	23	3
Web of Science	0	7	24	22	0
Wizdom.ai	0	0	0	0	0
Overton	0	0	1	5	0
Elsevier DataMonitor	0	0	1	0	0
IRUS	0	0	0	0	1
Journal Citation Reports	0	1	0	0	0
Kevri	0	0	0	0	0
Rayyan	0	0	0	0	0
THE DataPoints	0	0	1	0	0

Functionality

Product or service	Very poor	Poor	Average	Good	Very good
Altmetric	0	0	10	22	10
Dimensions	0	0	1	8	5
Google Scholar	0	3	18	13	0
Incites	0	0	1	2	2
Open-Alex	0	0	4	10	0
Plum analytics	0	2	5	7	0
SciVal	1	0	10	19	15
Scopus	0	0	11	36	15
Web of Science	0	1	19	28	5
Wizdom.ai	0	0	0	0	0
Overton	0	0	0	3	3
Elsevier DataMonitor	0	0	1	0	0
IRUS	0	0	1	0	0
Journal Citation Reports	0	0	1	0	0
Kevri	0	0	0	0	0
Rayyan	0	0	0	0	0
THE DataPoints	0	0	1	0	0

18. Research support management

Product or service	Count	% of respondents
Converis	3	3.9%
Oable	7	9.1%
Pure	31	40.3%
Symplectic	23	29.9%
Worktribe	21	27.3%
Blackdackel Research Costing Tool	1	1.3%
DataCite	1	1.3%
DMP Online	1	1.3%
EPrints	1	1.3%
Haplo/Cayuse	4	5.2%
Ideate	1	1.3%
Infonetica Research Ethics System	1	1.3%
In-house	4	5.2%
JIRA	1	1.3%
Vidatum	2	2.6%

Value for money

Product or service	Very poor	Poor	Average	Good	Very good
Converis	O	O	2	2	O
Oable	O	O	3	4	O
Pure	1	3	14	7	2
Symplectic	O	1	7	6	7
Worktribe	O	1	13	6	1
Blackdackel Research Costing Tool	O	O	O	1	O
DataCite	O	O	O	1	O
DMP Online	O	O	O	O	O
EPrints	O	O	O	O	1
Haplo/Cayuse	1	O	2	1	O
Ideate	O	1	O	O	O
Infonetica Research Ethics System	O	O	O	O	O
In-house	O	O	O	3	O
JIRA	O	O	O	1	O
Vidatum	O	O	1	1	O

Functionality

Product or service	Very poor	Poor	Average	Good	Very good
Converis	0	1	1	2	0
Oable	0	0	3	4	0
Pure	0	2	10	15	3
Symplectic	0	1	3	12	6
Worktribe	0	3	4	8	5
Blackdackel Research Costing Tool	0	0	0	1	0
DataCite	0	0	0	1	0
DMP Online	0	0	0	0	0
EPrints	0	0	1	0	0
Haplo/Cayuse	0	1	3	0	0
Ideate	1	0	0	0	0
Infonetica Research Ethics System	0	0	0	0	0
In-house	0	0	0	3	0
JIRA	0	0	0	1	0
Vidatum	0	0	1	1	0

19. Archive management, digital repository and preservation solutions

Product or service	Count	% of respondents
Access to Memory (AtM)	11	14.7%
Alma Digital	17	22.7%
Archivematica	9	12.0%
Archives Hub	30	40.0%
ArchivesSpace	3	4.0%
Arkivum	12	16.0%
Calm	29	38.7%
Preservica	13	17.3%
Adlib	2	2.7%
Aim3	1	1.3%
AssetBank	2	2.7%
Axiell Collections	1	1.3%
Bespoke/in-house	4	5.3%
Checksum	1	1.3%
CONTENTdm	3	4.0%
Discover York	1	1.3%
Discovery (National Archives catalogue and aggregator)	1	1.3%
Documentum	1	1.3%
DROID	1	1.3%
EMu	5	6.7%
Epexio	6	8.0%
EPrints	2	2.7%
Fedora	1	1.3%
Internet Archive	1	1.3%

Product or service	Count	% of respondents
Islandora 7	1	1.3%
LOCKSS	1	1.3%
Modes	2	2.7%
Omeka	2	2.7%
Portfolio	1	1.3%
Portico	1	1.3%
Rosetta	1	1.3%
Samvera	1	1.3%
SharePoint	1	1.3%
Sierra/Encore	1	1.3%
SSL Archive Index+	2	2.7%
The National Archives Discovery Service	1	1.3%
TNA Discovery	1	1.3%
Turning the Pages software	1	1.3%
VuFind	1	1.3%

Value for money

Product or service	Very poor	Poor	Average	Good	Very good
Access to Memory (AtM)	0	0	4	2	5
Alma Digital	0	1	7	7	2
Archivematica	0	0	1	7	1
Archives Hub	0	0	3	16	12
ArchivesSpace	0	0	0	1	2
Arkivum	0	0	5	5	1
Calm	0	4	13	9	2
Preservica	0	1	3	9	0
Adlib	0	0	0	2	0
Aim3	0	0	0	0	0
AssetBank	0	1	0	1	0
Axiell Collections	0	0	0	1	0
Bespoke/in-house	0	0	2	1	0
Checksum	0	0	0	0	1
CONTENTdm	0	0	2	1	0
Discover York	0	0	0	1	0
Discovery (National Archives catalogue and aggregator)	0	0	0	1	0
Documentum	0	1	0	0	0
DROID	0	0	1	0	0
EMu	0	1	1	3	0
Epexio	0	0	1	1	2
EPrints	0	0	0	2	0
Fedora	0	0	0	1	0
Internet Archive	0	1	0	0	0

Product or service	Very poor	Poor	Average	Good	Very good
Islandora 7	0	0	0	1	0
LOCKSS	0	0	0	0	1
Modes	0	0	1	0	1
Omeka	0	0	0	1	1
Portfolio	0	0	1	0	0
Portico	0	0	0	0	1
Rosetta	0	0	0	1	0
Samvera	0	0	1	0	0
SharePoint	0	0	0	1	0
Sierra/Encore	0	0	0	1	0
SSL Archive Index+	0	0	1	1	0
The National Archives Discovery Service	0	0	0	1	0
TNA Discovery	0	0	0	1	0
Turning the Pages software	0	0	1	0	0
VuFind	0	0	0	0	1

Functionality

Product or service	Very poor	Poor	Average	Good	Very good
Access to Memory (AtM)	0	0	4	6	1
Alma Digital	0	1	5	11	0
Archivematica	0	0	3	5	1
Archives Hub	0	1	7	19	4
Archives Space	0	0	0	3	0
Arkivum	0	0	3	6	2
Calm	0	4	17	7	0
Preservica	1	0	5	3	4
Adlib	0	0	0	1	1
Aim3	0	0	0	0	0
AssetBank	0	1	1	0	0
Axiell Collections	0	0	0	1	0
Bespoke/in-house	0	0	2	0	1
Checksum	0	0	0	0	1
CONTENTdm	0	1	1	1	0
Discover York	0	0	0	1	0
Discovery (National Archives catalogue and aggregator)	0	0	1	0	0
Documentum	0	1	0	0	0
DROID	0	0	1	0	0
EMu	0	1	2	2	0
Epexio	0	0	2	0	2
EPrints	0	0	1	1	0
Fedora	0	0	0	1	0
Internet Archive	0	0	1	0	0

Product or service	Very poor	Poor	Average	Good	Very good
Islandora 7	0	1	0	0	0
LOCKSS	0	0	0	0	1
Modes	0	0	1	1	0
Omeka	0	0	0	1	1
Portfolio	0	0	0	1	0
Portico	0	0	0	0	1
Rosetta	0	1	0	0	0
Samvera	0	0	1	0	0
SharePoint	0	0	0	1	0
Sierra/Encore	0	0	1	0	0
SSL Archive Index+	0	0	0	2	0
The National Archives Discovery Service	0	0	0	1	0
TNA Discovery	0	0	0	1	0
Turning the Pages software	0	1	0	0	0
VuFind	0	0	0	1	0

20. Collection development

Product or service	Count	% of respondents
Your library system analytics	81	91.0%
CloudsourceOA	0	0.0%
GreenGlass	8	9.0%
Library Hub Compare	32	36.0%
UKRR	20	22.5%
Unsub	15	16.9%
360Core	1	1.1%
Collection HQ Acacemic	1	1.1%
ElasticSearch	1	1.1%
Esploro	1	1.1%
Power Bi	1	1.1%
WorldCat	1	1.1%

Value for money

Product or service	Very poor	Poor	Average	Good	Very good
Your library system analytics	1	3	24	43	9
GreenGlass	0	0	1	5	2
Library Hub Compare	0	0	3	16	12
UKRR	0	0	2	11	6
Unsub	0	0	3	7	4
360Core	0	0	1	0	0
Collection HQ Acacemic	0	0	1	0	0
ElasticSearch	0	0	0	0	1
Esploro	0	0	0	1	0
Power Bi	0	0	0	1	0
WorldCat	0	0	0	1	0

Functionality

Product or service	Very poor	Poor	Average	Good	Very good
Your library system analytics	2	6	28	37	8
GreenGlass	0	0	3	5	0
Library Hub Compare	0	0	7	22	2
UKRR	0	1	7	11	0
Unsub	0	1	3	7	3
360Core	0	0	1	0	0
Collection HQ Acacemic	0	0	1	0	0
ElasticSearch	0	0	0	0	1
Esploro	0	0	0	1	0
Power Bi	0	0	0	1	0
WorldCat	0	0	0	1	0

21. Resource sharing and ILL

Product or service	Count	% of respondents
British Library (BLDSS)	83	86.5%
ILL module of the library system	66	68.8%
OCLC Worldshare	25	26.0%
OpenRS	1	1.0%
RapidILL	54	56.3%
Rapido	5	5.2%
Tipasa	9	9.4%
WHELF+	18	18.8%
Article Galaxy	1	1.0%
Bespoke/in-house	1	1.0%
Clio	3	3.1%
Direct contact with/from other institutions	3	3.1%
Health Journals Network Ireland (HJNI)	1	1.0%
IFLA	2	2.1%
MS Forms	1	1.0%
NULJ	2	2.1%
Reprints Desk	1	1.0%
RSCVD	1	1.0%
Subito	5	5.2%

Value for money

Product or service	Very poor	Poor	Average	Good	Very good
British Library (BLDSS)	2	11	35	28	8
ILL module of the library system	0	2	21	35	6
OCLC Worldshare	0	0	8	15	2
OpenRS	0	0	0	1	0
RapidILL	0	2	5	21	26
Rapido	0	1	1	3	0
Tipasa	0	0	0	5	4
WHELF+	0	0	0	3	13
Article Galaxy	0	0	0	1	0
Bespoke/in-house	0	0	0	0	1
Clio	0	0	0	3	0
Direct contact with/from other institutions	0	0	0	2	1
Health Journals Network Ireland (HJNI)	0	0	0	0	1
IFLA	0	0	0	2	0
MS Forms	0	0	0	1	0
NULJ	0	0	0	1	0
Reprints Desk	0	0	0	1	0
RSCVD	0	0	0	0	1
Subito	0	0	0	1	3

Functionality

Product or service	Very poor	Poor	Average	Good	Very good
British Library (BLDSS)	2	14	30	27	9
ILL module of the library system	1	3	18	32	10
OCLC Worldshare	0	2	7	12	4
OpenRS	0	0	0	1	0
RapidILL	0	0	1	16	37
Rapido	0	0	1	1	3
Tipasa	0	0	1	5	3
WHELF+	0	0	2	8	6
Article Galaxy	0	0	0	1	0
Bespoke/in-house	0	0	0	0	1
Clio	0	0	0	3	0
Direct contact with/from other institutions	0	1	1	1	0
Health Journals Network Ireland (HJNI)	0	0	0	1	0
IFLA	0	0	1	1	0
MS Forms	0	0	1	0	0
NULJ	0	0	1	0	0
Reprints Desk	0	0	0	0	1
RSCVD	0	0	0	1	0
Subito	0	0	0	2	2

22. Bibliographic record creation and supply

Product or service	Count	% of respondents
BDS	19	20.0%
OCLC	47	49.5%
Library book supplier	70	73.7%
Library Hub Cataloguing	46	48.4%
Alma Community Zone	15	15.8%
BNB	1	1.1%
British Library	4	4.2%
Casalini	1	1.1%
Direct from publisher/supplier	6	6.3%
EBSCO GOBI ebooks	1	1.1%
ESS	1	1.1%
In-house	1	1.1%
Library of Congress	5	5.3%
LMS Community Zone	1	1.1%
loc 2	1	1.1%
MarcEdit	1	1.1%
National Libraries	1	1.1%
NBK	1	1.1%
ProQuest/Clarivate	2	2.1%
Talis	1	1.1%
Trinity College Dublin	1	1.1%
Watson	1	1.1%
WebDewey	1	1.1%

Value for money

Product or service	Very poor	Poor	Average	Good	Very good
BDS	0	2	6	11	1
OCLC	0	3	18	17	9
Library book supplier	0	1	26	33	8
Library Hub Cataloguing	0	0	5	24	16
Alma Community Zone	0	0	6	6	3
BNB	0	0	0	0	1
British Library	0	0	0	2	2
Casalini	0	0	0	1	0
Direct from publisher/supplier	0	1	0	3	1
EBSCO GOBI ebooks	0	0	1	0	0
ESS	0	0	0	0	0
In-house	0	1	0	0	0
Library of Congress	0	0	1	1	3
LMS Community Zone	0	0	1	0	0
loc 2	0	0	0	1	0
MarcEdit	0	0	0	1	0
National Libraries	0	0	1	0	0
NBK	0	0	0	1	0
ProQuest/Clarivate	0	0	1	1	0
Talis	0	0	0	0	1
Trinity College Dublin	0	0	0	0	1
Watson	0	0	0	1	0
WebDewey	0	0	0	0	1

Functionality

Product or service	Very poor	Poor	Average	Good	Very good
BDS	0	1	2	12	4
OCLC	0	2	7	22	16
Library book supplier	0	2	25	35	7
Library Hub Cataloguing	0	1	10	26	8
Alma Community Zone	0	0	9	5	1
BNB	0	0	0	0	1
British Library	0	0	1	2	1
Casalini	0	0	0	0	1
Direct from publisher/supplier	0	1	1	2	1
EBSCO GOBI ebooks	0	0	1	0	0
ESS	0	0	0	0	0
In-house	0	0	0	1	0
Library of Congress	0	0	1	1	3
LMS Community Zone	0	0	1	0	0
loc 2	0	0	0	1	0
MarcEdit	0	0	0	1	0
National Libraries	0	0	1	0	0
NBK	0	0	1	0	0
ProQuest/Clarivate	0	0	1	1	0
Talis	0	0	0	1	0
Trinity College Dublin	0	0	0	1	0
Watson	0	0	0	1	0
WebDewey	0	0	0	0	1

23. Analytics and management information

Product or service	Count	% of respondents
Institutional analytics solution	31	34.4%
Learning analytics solution	11	12.2%
Library system analytics module	83	92.2%
Third party analytics solutions	18	20.0%
Power BI	6	6.7%
Celus	1	1.1%
Civitas	1	1.1%
EZProxy	1	1.1%
Google analytics	1	1.1%
Grafana	1	1.1%
HeidiSQL	1	1.1%
HoxtonAI 'Control Room'	1	1.1%
JUSP	4	4.4%
Koha	1	1.1%
Kortext analytics	1	1.1%
LibInsights	1	1.1%
MARCedit	1	1.1%
Metabase	1	1.1%
Microsoft	1	1.1%
OPN Buildings	1	1.1%
Prenax Libmetrix	1	1.1%
QlikView	1	1.1%
Sierra LMS	1	1.1%
Tableau	2	2.2%
Unsub	1	1.1%

Value for money

Product or service	Very poor	Poor	Average	Good	Very good
Institutional analytics solution	1	1	9	13	4
Learning analytics solution	0	3	4	1	0
Library system analytics module	0	3	32	41	6
Third party analytics solutions	0	2	4	5	6
Power BI	0	0	1	4	1
Celus	0	0	0	0	1
Civitas	0	0	1	0	0
EZProxy	0	0	0	0	0
Google analytics	0	0	0	1	0
Grafana	0	0	0	0	1
HeidiSQL	0	0	0	0	1
HoxtonAI 'Control Room'	0	0	0	0	1
JUSP	0	0	1	1	1
Koha	0	0	1	0	0
Kortext analytics	0	0	1	0	0
LibInsights	0	0	0	1	0
MARCedit	0	0	0	0	1
Metabase	0	0	0	1	0
Microsoft	0	0	0	1	0
OPN Buildings	0	0	0	1	0
Prenax Libmetrix	0	0	0	1	0
QlikView	0	0	0	1	0
Sierra LMS	0	0	0	1	0
Tableau	0	0	2	0	0
Unsub	0	0	0	1	0

Functionality

Product or service	Very poor	Poor	Average	Good	Very good
Institutional analytics solution	1	1	8	16	6
Learning analytics solution	1	1	4	3	0
Library system analytics module	1	8	20	42	11
Third party analytics solutions	0	1	3	8	5
Power BI	0	1	0	5	0
Celus	0	0	0	0	1
Civitas	0	0	0	1	0
EZProxy	0	0	0	0	0
Google analytics	0	0	1	0	0
Grafana	0	0	0	0	1
HeidiSQL	0	0	0	1	0
HoxtonAI 'Control Room'	0	0	0	1	0
JUSP	0	0	1	2	0
Koha	0	0	1	0	0
Kortext analytics	0	0	0	1	0
LibInsights	0	0	0	1	0
MARCedit	0	0	0	0	1
Metabase	0	0	0	1	0
Microsoft	0	0	0	1	0
OPN Buildings	0	0	0	0	1
Prenax Libmetrix	0	0	1	0	0
QlikView	0	0	0	1	0
Sierra LMS	0	0	0	1	0
Tableau	0	0	0	2	0
Unsub	0	0	0	1	0

24. Resource/reading list solutions

Product or service	Count	% of respondents
Aspire	39	45.3%
Elevate	9	10.5%
KeyLinks	7	8.1%
Leganto	41	47.7%
Social Reading	1	1.2%
CLA's Digital Content Store	1	1.2%
Storygraph	1	1.2%

Value for money

Product or service	Very poor	Poor	Average	Good	Very good
Aspire	0	3	14	19	2
Elevate	1	1	3	4	0
KeyLinks	0	0	1	4	2
Leganto	0	2	13	20	5
Social Reading	0	0	0	1	0
CLA's Digital Content Store	0	0	0	1	0
Storygraph	0	0	0	0	1

Functionality

Product or service	Very poor	Poor	Average	Good	Very good
Aspire	0	0	9	20	10
Elevate	0	0	2	7	0
KeyLinks	1	2	3	0	1
Leganto	0	0	5	28	6
Social Reading	0	0	1	0	0
CLA's Digital Content Store	0	0	0	1	0
Storygraph	0	0	0	1	0

25. Student training and information literacy

Product or service	Count	% of respondents
InfoBase	0	0.0%
LibAnswers	54	57.4%
LibGuides	62	66.0%
Library website	76	80.9%
Slack	2	2.1%
Teams whiteboard	5	5.3%
Articulate	8	8.5%
Adapt Learning	1	1.1%
Animoto	1	1.1%
Blackboard Ultra	1	1.1%
Camtasia	1	1.1%
Canva	1	1.1%
Canvas	2	2.1%
Cite it right	1	1.1%
H5P	1	1.1%
In-house	1	1.1%
Kentico	1	1.1%
LibWizard	3	3.2%
Mentimeter	4	4.3%
Miro	1	1.1%
Moodle	4	4.3%
MS Forms	2	2.1%
Office 365	1	1.1%
Padlet	5	5.3%
Panopto	5	5.3%

Product or service	Count	% of respondents
Participoll	1	1.1%
Percipio	1	1.1%
PointSolutions	1	1.1%
Poll everywhere	1	1.1%
Pressbooks	1	1.1%
ServiceNow	1	1.1%
SharePoint	3	3.2%
Slido	1	1.1%
Studiosity	1	1.1%
Teams	3	3.2%
Tophat	1	1.1%
Vevox	1	1.1%
Wooclap	1	1.1%
WordPress	2	2.1%
Xerte	2	2.1%
Zoom	1	1.1%

Value for money

Product or service	Very poor	Poor	Average	Good	Very good
LibAnswers	0	0	6	27	20
LibGuides	0	0	8	27	27
Library website	0	1	18	33	17
Slack	0	0	1	1	0
Teams whiteboard	0	0	4	1	0
Articulate	0	0	2	4	1
Adapt Learning	0	0	0	0	1
Animoto	0	0	0	0	1
Blackboard Ultra	0	0	0	0	0
Camtasia	0	0	0	0	0
Canva	0	0	0	0	0
Canvas	0	0	1	0	1
Cite it right	0	0	0	1	0
H5P	0	0	0	0	0
In-house	0	0	0	1	0
Kentico	0	0	0	0	0
LibWizard	0	0	1	0	2
Mentimeter	0	0	0	1	0
Miro	0	0	0	0	1
Moodle	0	0	2	2	0
MS Forms	0	0	1	0	0
Office 365	0	0	1	0	0
Padlet	0	0	0	1	1
Panopto	0	0	1	1	0
Participoll	0	0	0	1	0

Product or service	Very poor	Poor	Average	Good	Very good
Percipio	0	0	1	0	0
PointSolutions	0	0	1	0	0
Poll everywhere	0	0	0	0	1
Pressbooks	0	0	0	1	0
ServiceNow	0	0	1	0	0
SharePoint	0	0	1	1	1
Slido	0	0	0	0	0
Studiosity	0	1	0	0	0
Teams	0	0	1	2	0
Tophat	0	0	1	0	0
Vevox	0	0	0	1	0
Wooclap	0	0	0	1	0
WordPress	0	0	0	0	1
Xerte	0	0	0	0	1
Zoom	0	0	0	0	0

Functionality

Product or service	Very poor	Poor	Average	Good	Very good
LibAnswers	0	0	5	33	14
LibGuides	0	0	3	39	21
Library website	0	8	27	33	7
Slack	0	0	1	1	0
Teams whiteboard	0	0	3	2	0
Articulate	0	0	0	4	3
Adapt Learning	0	0	0	1	0
Animoto	0	0	0	1	0
Blackboard Ultra	0	0	0	0	0
Camtasia	0	0	1	0	0
Canva	0	0	0	0	1
Canvas	0	1	1	0	0
Cite it right	0	0	0	1	0
H5P	0	0	0	0	0
In-house	0	0	0	1	0
Kentico	0	0	0	0	0
LibWizard	0	0	1	2	0
Mentimeter	0	0	0	2	0
Miro	0	0	0	0	1
Moodle	0	1	0	3	0
MS Forms	0	0	0	2	0
Office 365	0	0	0	1	0
Padlet	0	0	0	3	0
Panopto	0	0	3	1	0
Participoll	0	0	0	1	0

Product or service	Very poor	Poor	Average	Good	Very good
Percipio	0	0	0	1	0
PointSolutions	0	1	0	0	0
Poll everywhere	0	0	0	1	0
Pressbooks	0	0	1	0	0
ServiceNow	0	1	0	0	0
SharePoint	0	1	1	0	1
Slido	0	0	0	0	0
Studiosity	0	1	0	0	0
Teams	0	0	2	1	0
Tophat	0	0	1	0	0
Vevox	0	0	0	1	0
Wooclap	0	0	0	1	0
WordPress	0	0	0	0	1
Xerte	0	0	0	0	2
Zoom	0	0	0	0	0

26. Virtual learning environment/learning management solutions

Product or service	Count	% of respondents
Blackboard	33	35.9%
Brightspace Desire2Learn–D2L	5	5.4%
Canvas	22	23.9%
Moodle	41	44.6%
Sakai	0	0.0%
Aula	2	2.2%
Blackboard Ally	1	1.1%
Coursera	1	1.1%
Google Classroom	1	1.1%
Insendi	1	1.1%
Minerva	1	1.1%
Panopto	1	1.1%
Zoom	1	1.1%

Value for money

Product or service	Very poor	Poor	Average	Good	Very good
Blackboard	0	1	10	12	3
Brightspace Desire2Learn-D2L	0	0	4	1	0
Canvas	0	1	6	12	3
Moodle	0	0	5	22	4
Aula	0	0	2	0	0
Blackboard Ally	0	0	0	1	0
Coursera	0	0	1	0	0
Google Classroom	0	0	0	1	0
Insendi	0	0	0	1	0
Minerva	0	0	0	0	0
Panopto	0	0	0	1	0
Zoom	0	0	0	1	0

Functionality

Product or service	Very poor	Poor	Average	Good	Very good
Blackboard	0	2	5	17	5
Brightspace Desire2Learn-D2L	0	0	1	3	1
Canvas	0	1	6	9	6
Moodle	0	0	9	25	4
Aula	0	1	1	0	0
Blackboard Ally	0	0	0	0	1
Coursera	0	0	1	0	0
Google Classroom	0	0	0	1	0
Insendi	0	0	0	1	0
Minerva	0	0	0	0	0
Panopto	0	0	0	0	1
Zoom	0	0	0	0	1

27. Open institutional publishing

Product or service	Count	% of respondents
Janeway	8	11.9%
Hosting by another university	6	9.0%
OJS	21	31.3%
Pressbooks	4	6.0%
Ubiquity Press	7	10.4%
University repository	52	77.6%
dSPACE	1	1.5%
EPrints	1	1.5%
OMP	1	1.5%
Preservica Universal Access	1	1.5%
PubPub	1	1.5%
Scholastica	1	1.5%

Value for money

Product or service	Very poor	Poor	Average	Good	Very good
Janeway	0	0	0	5	3
Hosting by another university	0	0	3	2	1
OJS	0	0	5	8	7
Pressbooks	0	0	2	2	0
Ubiquity Press	0	0	4	3	0
University repository	0	1	13	27	8
dSPACE	0	0	0	1	0
EPrints	0	0	1	0	0
OMP	0	0	0	0	0
Preservica Universal Access	0	0	1	0	0
PubPub	0	0	0	0	1
Scholastica	0	0	0	1	0

94 Euston Street, London, NW1 2HA

+44 (0)20 7387 0317

sconul@sconul.ac.uk

www.sconul.ac.uk

Functionality

Product or service	Very poor	Poor	Average	Good	Very good
Janeway	0	0	1	4	3
Hosting by another university	0	1	1	2	2
OJS	0	0	9	7	4
Pressbooks	0	0	1	3	0
Ubiquity Press	0	0	1	6	0
University repository	0	4	21	21	2
dSPACE	0	0	0	1	0
EPrints	0	0	1	0	0
OMP	0	0	0	0	0
Preservica Universal Access	0	1	0	0	0
PubPub	0	0	0	1	0
Scholastica	0	0	0	1	0